

RAMA KANT

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Quality Assurance / Software Test Engineer

🎯 OBJECTIVE & SUMMARY

QA Engineer with 3+ years of experience testing Fintech, E-Commerce, and Supply Chain Management (SCM) applications, specializing in manual, API, and AI-assisted automation testing. Skilled in functional, regression, UI, mobile, and cross-browser testing using tools such as BugBug, Testsigma, and Playwright MCP. Proven track record of writing 100+ test cases per sprint, identifying critical defects early, and collaborating with cross-functional Agile teams to deliver reliable, high-quality software releases.

📁 WORK EXPERIENCE

QBOID IOTECH Pvt. Ltd – *Software Test Engineer*

June 2023 to Present

- Performed manual and automation testing across web and mobile platforms, covering functional, UI/UX, regression, smoke, and cross-browser testing.
- Designed and executed comprehensive test cases, scenarios, and plans aligned with product requirements and Agile user stories, designing 100+ test cases per sprint and identifying 10+ defects per sprint across 2-week sprint cycles.
- Conducted thorough API testing using Postman and tracked defects using Jira and Azure DevOps throughout the sprint lifecycle.
- Collaborated with cross-functional teams in Agile/Scrum environments, contributing to UAT, test closure reports, and continuous quality improvements.
- Executed AI-assisted no-code web automation using BUGBug for the SCM project to validate critical user flows, reducing manual regression testing effort by approximately 20-30%.
- Performed cross-browser and cross-device testing using Browser Stack on multiple real and virtual devices for web and mobile applications across the SCM and Fintech projects.
- Implemented Playwright MCP (Model Context Protocol) for AI-driven smoke testing, and UI/browser testing across web and mobile applications, enabling natural-language-driven test execution and faster validation of critical user flows.
- Leveraged AI-based tools for test case generation, accelerating test design coverage and reducing manual test planning effort.
- Utilized Testsigma for AI-assisted automated testing on the SCM and E-Commerce projects, improving test execution efficiency and coverage.

🚀 PROJECT EXPERIENCE

- **Fintech** — Performed end-to-end manual and API testing of AEPS, DMT, Recharge, and BBPS modules. For AEPS, validated balance enquiry, cash withdrawal, and mini statement flows via biometric authentication. For DMT, tested beneficiary addition and validation, transfer limit enforcement, and transaction status tracking. Validated transaction workflows, security checks, UI functionality, and API response integrity across different user scenarios, including failed transactions, refunds/reversals, and retry mechanisms to ensure system reliability under edge-case conditions.
- **SCM – Dairy Industry** — Conducted functional and integration testing on modules for Dairy, Farmers, and Transporters. Verified end-to-end workflows including Milk Collection, Dispatch, and Payment processing, ensuring data accuracy, UI consistency, and business rule validation.
- **E-Commerce (Agriculture & Dairy Products)** — Performed UI and functional testing on an online platform for selling agricultural and dairy products, covering multiple customer journeys including product browsing, cart operations, checkout flow, and order tracking. Ensured bug-free navigation, data integrity, and smooth end-user experience across all stages.

✂ TECHNICAL SKILLS

Test Management & Bug Tracking: Jira, Azure DevOps, Excel, Google Sheets, SharePoint

Automation & Testing Tools: Selenium, Appium, TestNG, JMeter

API & Backend: REST API, postman

Programming Languages: Java, HTML, CSS

Database: MySQL Workbench

Build & CI/CD: Jenkins

Version Control: Git, GitHub

Cross-Browser & Device Testing: BrowserStack, Chrome DevTools

Mobile Testing Support: ADB (Android Debug Bridge), Android Emulator / iOS Simulator

Testing Methodologies: Agile, SDLC, STLC

Testing Types: Functional Testing, Non-Functional Testing, UI Testing, Web Testing, Mobile Testing, Regression Testing, Smoke Testing, Cross-Browser Testing

AI & Emerging Tech: AI-Assisted Testing, Model Context Protocol (MCP), Testsigma

🗣 LANGUAGE SKILLS

- English, Hindi – Reading, Writing, Conversation

🎓 EDUCATION & CERTIFICATIONS

- B.Tech in Agriculture Information Technology (2019–2023)
Shobhit Institute of Engineering Technology, Meerut (U.P.) | CGPA: 8.2/10
- ISTQB Foundation | Software Testing Courses – Udemy, LearnVern